

# Berlin.Knowledge.Week

18 - 22 November 2019



- ❖ **Essentials Training Course** in  
Knowledge Management, Innovation & Learning
- ❖ **Knowledge Partnership Meeting** on  
Knowledge Management and Knowledge for Development
- ❖ **Advanced Course** in  
Knowledge, Innovation and Learning

The Berlin.Knowledge.Week is addressing companies, organisations, public administration and individuals, who want to get fit for the Knowledge Economy and who want to co-create better Knowledge Societies in Berlin, in Europe and in the world.

<http://berlin.knowledge.city>

Partners:





**Dr. Andreas Brandner**  
*Managing Director,  
Knowledge Management  
Austria and knowledge.city*

Knowledge Management finally has reached global recognition and is anchored in the world's most important standards, like ISO 9001:2015. KM is a requirement for quality and sustainability of operations. Reliable, proven models and approaches are needed to follow a systematic and integrated approach to Knowledge Management. Berlin.Knowledge.Week presents the KM Certification Course of the KM Academy which is among the oldest specialized training institutions for KM in the world. The Knowledge Partnership meeting invites the German and global community to connect and share experiences for the advancement of KM in society.

# “Knowledge is a requirement.”

**Berlin.Knowledge.City** Knowledge City is an organisation established to advance knowledge society and economy in Vienna and Austria, to strengthen Knowledge Management in companies, organisations and public administration, to profile Berlin as a Knowledge City, to build global linkages with other Knowledge Cities, and finally to contribute to the global Agenda Knowledge for Development, which is linking knowledge with the Sustainable Development Goals of the UN. It cooperates successfully with knowledge cities like Vienna, Geneva, Sofia, Dubai, Tehran, Nairobi, Kampala, Lagos, Minsk, Lusaka and more.

This **Knowledge Week** is a collaboration of Knowledge.City.Germany, the global Knowledge for Development Partnership, Knowledge Management Austria, der Gesellschaft für Wissensmanagement, and German partners bringing together local governments, private sector and civil societies, with others from all over the world, to pool energies and develop a local and global knowledge society. It combines two high-end training courses with a Knowledge Partnership meeting.

**More information:** [www.knowledge.city](http://www.knowledge.city)

# 18-19 November 2019

## KM Essentials Training Course

The **Knowledge Management Essentials Training Course** provides the **big picture of Knowledge Management, Innovation & Learning** in international companies and organizations and gives a solid introduction to the key concepts, successful practices and powerful instruments. Participants learn how to assess KM practices systematically, develop a KM strategy and implement them step-by-step including a successful KM Awareness programme.

Different KM training elements, exercises and discussions that aim to allow participants to co-create knowledge are key elements of this fundamental KM Training course.

**More information:** [www.knowledge.city/services](http://www.knowledge.city/services)

### Topics:

- Creating a Knowledge Strategy and implementing Knowledge Management in the organisation
- Leading k-workers and creating a knowledge sharing culture
- Learning from pioneers: KM at HP Enterprise
- Capitalizing Experiences, case study HORIZONT3000

### Trainers:

- **Dr. Andreas Brandner**, Knowledge for Development Partnership / KM Associates
- **Mag. Birgit Gobi (online)**, Knowledge Manager, Hewlett Packard Enterprise
- **Mag. Petra Herout**, HORIZONT3000
- **Mag. (FH) Martina Koch**, Consultant, former KMer at Zalando

**Time:** Monday-Tuesday, 18-19 November 2019, 9am – 5pm.

**Venue:** Knowledge.City.Germany

Strelitzer Straße 60, 10115 Berlin, Germany

**Price:** EUR 1.390 (plus 20% VAT)

**Special Offer:** 1+1 = 1,2. The second participant of the same company pays 20%.

**Members of KM Austria and K4DP** pay 10% less (contact [office@knowledge.city](mailto:office@knowledge.city) for a coupon).

# 20<sup>th</sup> November 2019

## 1<sup>st</sup> German Meeting of the



# Knowledge for Development Partnership

## Focus: Knowledge Management and Knowledge for Development

The Knowledge for Development Partnership is actively shaping knowledge society around the globe. This first meeting in Germany is hosted by World Wide Fund For Nature (WWF) and will provide insights into activities of other countries such as Kenya, Uganda and Austria in order to introduce the initiative to German experts and to elaborate Germany's role in the global network.

### Programme:

**15.00**      **Opening and introductory speech:**

**The Knowledge for Development Partnership (K4DP) and its impact on the Sustainable Development Goals**

**Dr. Andreas Brandner (K4DP, KM-A)**

**Knowledge Management at WWF – bridging the gap between diverse activity fields and knowledge culture**

**Alfred Schumm (WWF)**

**Knowledge Management in Germany: current status – upcoming opportunities**

**Ute John (GfWM)**

**break**

**World Café: What significant contribution can Germany make in the global knowledge network?**

**Facilitated by Dr. Andreas Brandner**

**18:00**      **End**

**Venue:** Heinrich-Böll-Stiftung e.V.

Konferenzzentrum Beletage

Schumannstr. 8, 10117 Berlin, Germany

**Price:** Participation is free but limited, registration is needed: [www.knowledge.city/shop](http://www.knowledge.city/shop)

# 21-22 November 2019

## KM Advanced Training Course

Which knowledge strategies are simple yet effective? How can I establish a Knowledge Network that transcends departments and organisations? How do I secure knowledge and make it easily and reliably available to all company staff? How can global Knowledge Networks co-create the future?

Participants will learn how to meet the real challenges of KM in an international context, such as managing global knowledge networks, establishing and maintaining a knowledge-sharing culture and reducing the risk of knowledge loss. Presentations regarding the experiences of Siemens, Microsoft and other international companies and organisations will provide participants with references for comprehensive knowledge management programmes.

**More information:** [www.knowledge.city/services](http://www.knowledge.city/services)

### Topics:

- Leading knowledge workers and creating a knowledge sharing culture
- Building up and managing global Knowledge Networks
- Repositioning Intranets as Knowledge Portals
- Creating and transferring knowledge through social media
- Assessing Knowledge Loss Risks and Facilitating Leaving Expert Debriefings
- Integrating KM into processes and projects
- Linking Knowledge Management and Quality Management at Siemens

### Trainers:

- **Dr. Andreas Brandner**, KMA Knowledge Management Associates
- **Mag. Haider Shnawa**, Managing Director Sharevision IT
- **Mag. Rudi Krema**, Wirkstatt
- **Dr. Michael Heiss**, Siemens

**Time:** 21 November 2019, 9am – 5pm / 22 November 2019, 9am – 4pm

**Venue:** Knowledge.City.Germany

Strelitzer Straße 60, 10115 Berlin, Germany

**Price:** EUR 1.390 (plus 20% VAT)

**Special Offer:** 1+1 = 1,2. The second participant of the same company only pays 20%.

**Members of K4DP and KM Austria** pay 10% less (contact [office@knowledge.city](mailto:office@knowledge.city) for a coupon).

## Certificate

Participate in f2f-courses, share experiences at knowledge partnership events, learn from online modules, essential articles and case studies, create your own company's concept for knowledge, learning and innovation and get your personal Certificate in Knowledge Management.

For more information go to: [www.knowledge.city/services](http://www.knowledge.city/services)

## Knowledge Market:

**Innovative Knowledge Service Providers** present concepts and solutions.



## Registration: [www.knowledge.city/shop](http://www.knowledge.city/shop)

## Organiser and Partners:

Organiser:

**Knowledge.City.Germany GmbH**

Strelitzer Straße 60, 10115 Berlin, Germany

T: +49 (0) 179 41 47 679

E: [office@knowledge.city](mailto:office@knowledge.city)

Partners:

**K4DP Knowledge for Development Partnership** – [www.k4dp.org](http://www.k4dp.org)

**Gesellschaft für Wissensmanagement e. V.** – [www.gfwm.de](http://www.gfwm.de)

**CQ Beratung+Bildung GmbH** – [www.cq-bildung.de](http://www.cq-bildung.de)